

# CORPORATE PROFILE

الشركة الدولية لتشغيل أنظمة الإتصالات  
International Telecommunication Systems Operation

An ISO 9001 Certified Company



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## INTRODUCTION

International Telecommunication Systems Operation, or ITSO is a Saudi company, whose main expertise includes DC Power Systems, DC power generation, uninterruptible power service, and Turn-key Telecommunications Project execution.

The only DC Power Factory in the Kingdom of Saudi Arabia, established in collaboration with Technology leaders in the name of DC Power, Batteries, Uninterruptible Power Supply (UPS), Rectifiers, and related equipment.



Equipped with state-of-the-art facility and equipment, ITSO is located at Industrial 3 Zone with Industrial License No. 19/2390 dated 3.2.1420H issued by the Ministry of Industry & Electricity in Riyadh.

Our capability starts from consultation to design, turn-key and project management, supply, installation, commissioning, testing and after sales or service contracts. Being a specialized systems-integrator, we are committed to serve the delight our customers.



ITSO's beyond-the-wall concept of seeing change positions itself as a Technical Competence Center in the field of Storage Power Solutions.

## VISION

ITSO's vision is to be a unique and dominant industry leader in providing total solutions for the specialized DC power applications, with a technically reliable workforce in providing information, services and quality products in the Kingdom and Gulf country states.

## MISSION AND OBJECTIVES



To provide quality and durable products, excellent and technically competent staff promoting a standard of reliability as a corporate identity;

To promote maximum benefit of satisfaction to our customers by continuously developing our products and not compromising quality;



To efficiently and effectively disseminate all valuable information and relevant technological advancement to the Kingdom and Gulf country states.

## VALUES

Being an engineering company, one great concern of ours is providing technological expertise to the society facing the challenge of constant change in technology and consumer demands.

Through these changes, ITSO continuously seek areas for improvement and the development of it's staff, products and services, formation of standards and the strengthening of a corporate image to a **"Totally-reliable partners in power"**.

## QUALITY COMMITMENT

### ITSO QUALITY POLICY

It is the policy of **ITSO** to fulfill the requirements of our customers through providing quality services and products.

Our aim is to satisfy the needs and expectations of our Customers, and achieve continual improvement in the delivery of our products. And to do so, Quality Objectives have been identified, implemented and monitored for the areas which need urgent improvement.

We believe this policy can be achieved through the implementation of the requirements of BS EN ISO 9001: 2000.

SGS

Certificate E20453021CA

The management system of  
**International Telecommunication System Operation (ITSO)**  
P.O. Box 88522  
Riyadh, 11872  
Kingdom Of Saudi Arabia

has been assessed and certified in conformity to the requirements of  
**ISO 9001:2000**  
Exclusions (7.3, 7.5.2, 7.5.4)

For the following activities

Further qualification regarding the scope of this certificate and the applicability of ISO 9001:2000 requirements may be obtained by contacting the applicable  
This certificate is valid from 12 Jan 2004 until 11 Jan 2007  
Issue 1, Certified since 12 Jan 2004

Assessed by:

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